

Benjamin Ryan Bailey

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Objective: To obtain a management or supervisory position at an exceptional luxury resort.

Education: Enrolled at the University of New Hampshire
Whittemore School of Business and Economics
Hospitality and Resort Management
Durham, New Hampshire
Deans List six semesters
Overall GPA: 3.60/4.00

Related

Experience: **Waterfront Manager, Summer (2009)**
Chatham Bars Inn (Leading Hotels of the World) – Chatham Cape Cod, Massachusetts

- Work with the executive team to bring excellent service
- Managed and developed all waterfront facilities and activities
- Managed employees of many different nationalities
- Scheduled, planned, and organized all of the duties involving the waterfront
- Helped develop and execute a new waterfront retail outlet
- Controlled and maintained all of the pool's operating equipment

Omni Hotel Internship, Spring (2009)

Omni Parker House – Boston, Massachusetts

- Rotated through all the departments of the hotel
- Worked with the management within the hotel
- Learned how each department is interrelated
- Worked closely with the executive team to achieve and understand best practices
- Worked on updating the hotels green initiative

Resort and Spa Six Month Internship, Summer (May – November) (2008)

Pompano Beach Club Resort – Southampton, Bermuda

- Rotated through the different departments within the resort
- Worked in all levels within each department
- Worked side by side with managers to offer excellent service
- Managed and worked with many different nationalities
- Worked and Controlled many of the resorts beverage operations

Waterfront Supervisor, Summer (2007)

Chatham Bars Inn (Leading Hotels of the World) - Chatham Cape Cod, Massachusetts

- Worked closely with Recreation Director to bring excellent service to the customers
- Worked collaboratively with resort managers in all sectors of the resort
- Used time management skills to schedule, plan, organize, and facilitate the waterfront vicinity

New England Open Golf Tournament, September (2006)

Lake Winnepesaukee Golf Club – New Durham, New Hampshire

- Worked with Management to give excellent service to the players and guests
- Worked in the Food and Beverage, Clubhouse, and Tournament Organization departments
- Worked very closely with the Tournament Director and Food and Beverage Manager to provide exceptional attention to details involving the tournament
- Gave an in-depth analysis of the tournament and its workings

Related

Courses: Advanced Food and Beverage Management
Resort and Spa Management
Lodging Operations
Private Clubs
Sales and Revenue Management

Certification/

Awards: CPR/First Aid Certified
TIPS Certified
SAFE Certified
M.T.S New Hampshire Liquor Education Seminar
Eta Sigma Delta-International Hospitality Management Honor Society Member
Honorary Member of the American Hotel & Lodging Association
Member of Hospitality Financial and Technology Professionals Association
Dean Scholar

Activities: Marketing Executive, 2008 UNH sponsored Gourmet Dinner, presented by the Hospitality program
Worked/Organized Gourmet Dinners, 2005-06
Member of Eta Sigma Delta

Snowboard/Ski Instructor, Winter (2004-2008)
Ragged Mountain Ski and Golf Resort – Danbury, New Hampshire

Merchandiser, New Hampshire Distributors (2005-2006)
Budweiser Products, Concord, New Hampshire

