

# JUDSON RICHARD (JAY) DOUGLAS

*jrdouglas@bama.ua.edu*

## **Campus Address**

2909 Swallow Lane  
Northport, AL 35476

## **Permanent Address**

4516 Cayce Lane  
Hoover, AL 35244

(205) 835-8909

## **INTEREST**

Hospitality Management

## **EDUCATION**

**Bachelor of Science**, May 2008

The University of Alabama, Tuscaloosa

Major: Resort/Hotel/Restaurant/Meetings Management

Minor: Resort/Hotel/Restaurant/Meetings Management

GPA: 3.29/ 4.0

GPA in major: 4.0/ 4.0

## **COMPUTER SKILLS**

Microsoft Word, Excel, Access, PowerPoint, Publisher

## **EXPERIENCE**

**Hospitality Operation Experience**, September 2001- 2006

Tin Roof BBQ, Hoover, AL

Macaroni Grill, Birmingham, AL

About Thyme Catering, Inc, Calera, AL

- Performed customer service by welcoming and seating customers
- Served customers by taking orders and delivering meals
- Utilized credit card processing and cash register functions
- Operated intangible and tangible service teams
- Executed set up and prep work for catering

**Management Experience**, 2000- 2006

Food World, Hoover, AL

Douglas Heating and Cooling, Adamsville, AL

- Managed accounts receivable and payable
- Developed, maintained, and evaluated pricing procedures
- Provided solutions to customer complaints
- Organized sales and marketing efforts
- Supervised team members
- Trained team members
- Worked in sales teams
- Documented customer and team member folios

**Teaching Experience, 2002- 2005**

Spain Park High School, Hoover, AL

Holly Pond High School, AL

Tuscaloosa County High School, AL

Eufaula High School, AL

Wallace State Community College, Hanceville, AL

The University Of Alabama at Birmingham

Birmingham Back Paddlers, AL

Birmingham Canoe Club, AL

Private Instruction, Birmingham, AL

- Instructed 100 students plus
- Developed activities incorporating multiple learning styles
- Organized and maintained learning objectives
- Evaluated, analyzed, and recorded productivity of students
- Scheduled and supervised student performances
- Administrated daily classes
- Performed leadership/mentoring role to new employees and students

**HONORS**

President's List, 2 semesters

Dean's List, 5 semesters

American Hotel and Lodging Association Scholarship Recipient

Jefferson State Community College General Scholarship Recipient

ServeSafe Certified

**VOLUNTEER  
EXPERIENCE**

Boy Scouts of America

Habitat for Humanity

**ACTIVITIES**

HARACA (An organization designed to augment the hospitality major's education through exposure to industry leaders)

American Hotel and Lodging Association

Intramural Flag Football

Whitewater kayaking and canoeing

Snow skiing

Musician